

# DERBY HOMELESSNESS CHARTER

## OUR VISION

### To end homelessness in Derby.

The Derby City Homeless Liaison Forum calls on the community of Derby, the City Council, healthcare providers, the Department of Work and Pensions, charities, faith groups, and businesses as well as other organisations and public sector bodies to adopt the values of this charter and to work in partnership to deliver the strategic priorities of the **Derby City Homeless Strategy**.

## OUR VALUES

This charter aims to provide the guiding principles we will adopt in supporting people who are homeless, at risk of homelessness or vulnerably housed and in finding sustainable solutions to meeting their housing and support needs.

### RESPECT

Ensure the people we work with are treated with respect at all times through our communication and in the standards of the services we deliver.

### EQUALITY

Work to ensure that people who are homeless, at risk of homelessness, or were formerly homeless can achieve their aspirations via the same access to information and services and the same opportunities to access training, volunteering, leisure and creative activities and employment as the rest of our community.

### LISTENING

Ensure the voices of people with lived experiences of homelessness are listened to and are used as a key driver for innovation and change in service improvement.

### SAFETY

Work with partners to ensure homeless people and our communities are protected from violence, abuse, theft and discrimination.

### PATHWAYS OF SUPPORT

Identify and deliver our role in the pathways of support and accommodation to prevent homelessness or help homeless people find a home.

## TAKING ACTION

Everyone has a role to play in improving outcomes for people who are at risk or are currently experiencing homelessness.

If you wish to adopt the vision and values of the Derby Homelessness Charter, please contact us on [homelessness.charter@derbyhomes.org](mailto:homelessness.charter@derbyhomes.org) to discuss what commitment or pledge you would like to make.

This might include:

Becoming a regular attendee and/or supporter of the Derby City Homeless Liaison Forum.

Have your organisation's logo displayed with our other partners on the homelessness area of the Derby Homes website, alongside the Charter.

State your commitment to take action towards ending homelessness in Derby City.

Display the Derby Homelessness Charter and your commitment on your own website and appropriate publications.