

August 2026 FOI Responses

FOI-26-24

I am requesting the following information under the Freedom of Information Act 2000 regarding demand for wheelchair-user social housing in your local authority area.

For this request, a “wheelchair-user housing requirement” means an active applicant household whose assessed housing need records indicate that at least one member requires a home suitable for occupation by a wheelchair user.

This may include households recorded by the authority as requiring:

- wheelchair-user housing;
- wheelchair-accessible housing
- wheelchair-adapted housing
- wheelchair-standard housing
- Category A mobility housing, where this specifically denotes wheelchair-user need
- an assessed requirement for an M4(3) wheelchair-user dwelling in England
- the authority’s nearest equivalent category

Please do not include households recorded only as:

- having a general medical or disability priority
- requiring ground-floor accommodation
- requiring lift access
- requiring level access
- requiring a generally accessible or adaptable dwelling, including M4(2) in England, without a specific wheelchair-user housing requirement

Please use the authority’s standard definition of an active or live housing-register application. Please exclude closed or cancelled applications and state whether suspended, deferred or temporarily inactive applications are included.

1. As of 31 March 2026, what was the total number of unique active applicant households on the local authority housing register or common housing register? [7943](#)

2. As of 31 March 2026, how many unique active applicant households were recorded as having a wheelchair-user housing requirement, as defined above? [290 applications were recorded with a Category A Wheelchair accessible label.](#)

3. Between 1 April 2025 and 31 March 2026, how many unique applicant households with a wheelchair-user housing requirement started a permanent social-rented or affordable-rented tenancy in a property recorded as meeting that requirement?

Please count completed tenancy starts rather than:

- offers that were declined or did not result in a tenancy
- temporary accommodation
- emergency or short-term placements
- shared-ownership purchases
- lettings where the property was not recorded as meeting the household's wheelchair-user requirement.

If this exact information isn't held, please instead provide the number of permanent social-rented or affordable-rented lettings during the period involving properties recorded by the authority as wheelchair-user, wheelchair-accessible, wheelchair-adapted or the nearest equivalent.

A lettings report for the period 01/04/2025 – 31/03/2026 details there were 27 wheelchair accessible Category A properties let within that time period. This data relates to lettings of social housing properties only.

4. Please provide:

- a. the exact name of the housing-need category or categories used to answer question 2
- b. a definition of each category
- c. whether the categories include requirements other than wheelchair-user housing
- d. whether the figures overlap with any wider accessible, adapted or mobility-housing categories

On our IT system, the Category A label is attributed where the following attributes are detailed on the housing application.

Adaption required widened doorways Y/N

Adaption required wheelchair use Y/N

This can be added by the applicant as they create or update their housing application. They can also be added/removed by back-office staff members as they update applications.

Depending on what is selected:

Do you need an adapted property? ☒ Yes

Please choose which adaptations you require

☒ Walk-in shower	☐ Wet room	☐ Automatic toilet	☒ Wheelchair use full time	☐ Stairlift	☐ Through floor lift
☒ Downstairs bathroom	☐ Ground floor accommodation	☐ Wheelchair use outside only	☒ Grab rails	☐ Level/Ramp access to property	☐ Toilets on all levels

Category A – wheelchair user needing wheelchair suitable property

Category B – mobility issues require lesser adaptations

Category C – requires adaptations such as grabrails (we do not advertise properties as Cat C)

5. Please state whether the figures supplied for questions 1 to 3 include:

- a. new housing applicants
- b. existing social tenants seeking a transfer
- c. Derby Homes-owned homes
- d. housing association or registered provider homes allocated through Derby Homes, a common housing register or nomination arrangements
- e. specialist or supported housing
- f. applicants who currently live outside the local authority area

Where possible, ensure that the waiting-list and tenancy figures cover the same applicant groups, landlords and allocation arrangements.

If the waiting-list figure and tenancy figure have different scopes, please explain the difference.

I am seeking aggregate information obtainable from existing reports, standard system extracts or queryable database fields. I am not asking the authority to manually review individual application, tenancy or case files.

If any requested figures can't be extracted, please provide the nearest equivalent recorded figure and clearly explain how it differs from the requested definition.

Please provide the information in a machine-readable format, preferably CSV or Excel.

If small figures are suppressed, please keep the relevant row and mark the figure as suppressed rather than removing it.

If any requested information is already publicly available, please identify the precise publication, table or dataset containing the figures rather than directing me to a general webpage.

If the request would exceed the appropriate cost limit, please advise how it could be narrowed while retaining, as far as possible, questions 1, 2, 4 and 5 and an aggregate measure of suitable wheelchair-user lettings or rehousing.

Please note that the requested information is not data we currently collect, record or report in our standard business processes. Under the Freedom of Information Act 2000, we are not required to create new information or compile data that does not already exist in a recorded

form. If quantification of these elements were to be sourced, it is estimated this would take over 70 hours to complete. Therefore, we won't be providing a response to this question under Section 12 of the Freedom of Information Act 2000.