

April 2026 FOI Responses

FOI-26-13

Your request and our response:

Under the Freedom of Information Act 2000, I am requesting the following recorded information regarding Derby Homes' housing allocation processes.

1. *A copy of the current Derby City Council Housing Allocations Policy (2025-2028 or latest version), including details on discretionary allocations, priority bands, and quota management and any previous version.*

We are applying Section 21 of the FOIA 2000 – Information reasonably accessible by other means:

The current Derby City Council Housing Allocations Policy (2020–2028) is publicly available via the following link:

www.derby.gov.uk/housing/strategies-and-policies

2. *The number of successful council housing allocations broken down by self-identified ethnicity for the last 4 years.*

We are applying Section 21 of the FOIA 2000 – Information reasonably accessible by other means:

Equality monitoring data, including ethnicity, is published within the Homefinder reports presented to the Operations Committee. Please see the link provided below.

[CMIS > Meetings > Operational Committee](#)

3. *Data on housing allocations for the past 4 years, including breakdowns by band (e.g., Corporate Needs, Priority Needs), number of properties let via direct offers versus advertised bids, and any discretionary allocations.*

Information on allocations and housing register activity is included within the Operational Committee reports mentioned in Q2.

4. *The total number of housing applications on the waiting list as of the most recent available date, broken down by bedroom need (e.g., 1-bedroom, 2-bedroom, 3-bedroom, 4+ bedroom).*

The total number of applications on the housing register on 14 April 2026 is 10,108. This is a snapshot figure. The numbers fluctuate daily/weekly depending on numbers of people submitting housing applications.

0 bed properties : <5

1 bed : 5008

2 bed : 2955

3 bed : 1579

4 bed : 457

5 bed : 91

6 bed : 12

7 bed : <5

8 bed : <5

Please note, figures between 1-4 are exempt from release under Section 40(2) of the Freedom of Information Act 2000. This is due to the potential that these figures could inadvertently identify personal information. These figures are represented by '<5'.

5. *The total number of social housing properties allocated by Derby Homes in each of the last four financial years (2022–23, 2023–24, 2024–2025, 2025–2026), broken down by property size.*

Derby Homes does not hold the requested information in relation to the breakdown of social housing allocations by property size (i.e. number of bedrooms) for the requested financial years.

However, we are able to provide the total number of social housing properties allocated by Derby Homes in each of the requested financial years. This information is below:

2022–23: 410

2023–24: 542

2024–25: 524

2025–26: 543

6. *The average waiting time (in months) for applicants to be housed, broken down by bedroom need and priority band, for each of the last four financial years.*

Derby Homes does not hold the requested information in relation to the average waiting time (in months) for applicants to be housed, broken down by bedroom need and priority band, for the requested financial years.

7. *Data on the policy/wait time for those in temporary housing and allocation for social housing.*

Derby Homes does not hold information specifically on a “policy or wait time” for households in temporary accommodation before allocation of social housing. The Allocations Policy sets out how housing applications are assessed and prioritised, but it does not specify or record standard waiting times for households in temporary accommodation.

8. *The number of applicants in each priority band (e.g., Band A, Band B, Band C, or equivalent) currently on the housing register, as of the most recent available date.*

The most recent data on the number of live applications in each band is:

Corporate Needs Band: 1866

Priority Needs Band: 6242

General Needs Band: 169

Open To All: 1837

9. *The criteria and process used to determine an applicant's priority band or category under the current allocations policy.*

The criteria and process used to determine an applicant’s priority band are set out within the current Allocations Policy. This policy outlines how applications are assessed, including consideration of housing need and relevant circumstances, and how applicants are placed into the appropriate priority band.

10. Housing priority given to children aged between the age of 11-18 years and those Children/Young adults over the age of 18 years still residing with their family.

Derby Homes does not hold information that assigns housing priority solely based on the age of children or young adults within a household. In line with the Allocations Policy, children and young adults—regardless of age—are considered as part of the household when assessing housing need, such as bedroom requirements and overcrowding.

11. Data where council have taken on the recommendation children over the age of 11 years old should have their own bedrooms.

Derby Homes does not hold information on cases where the Council has specifically acted on recommendations that children over the age of 11 should have their own bedrooms. This information is not routinely recorded or reported.

12. Any data or reports relating to equality monitoring of housing allocations, including outcomes broken down by protected characteristics (e.g., race/ethnicity, disability, age) for the last four years available.

Derby Homes does collect some equality monitoring data, including ethnicity, as part of routine reporting on housing applications. However, the information requested regarding outcomes broken down by protected characteristics (e.g., race/ethnicity, disability, age) is not held in the format requested, and it is unclear what is meant by “outcomes” in this context.

13. Any data or reports on those formerly housed by the home office (refugees) and then the council took duty of care - how long were they in temporary housing before social housing allocation.

Derby Homes does not hold the requested information in relation to the length of time households formerly accommodated by the Home Office (e.g. refugees) spend in temporary accommodation before being allocated social housing.

14. Any data and report on the number of social housing allocations to non British citizens and European citizens.

Derby Homes does not hold information on the number of social housing allocations specifically broken down by citizenship status, including non-British or European citizens. This information is not routinely recorded or reported and is not held in a readily accessible format.

15. The number of successful appeals or reviews against housing allocation decisions in the last four financial years.

Derby Homes introduced a formal process for reviewing housing allocation decisions in February/March 2026. Prior to this, there was no formal recording of review or appeal outcomes.

As such, Derby Homes does not hold centrally recorded information on the number of successful appeals or reviews against housing allocation decisions for the last four financial years. Any data prior to the introduction of the formal review process is not available.

16. Details of any changes made to the housing allocations policy or criteria in the last five years, including the dates of any such changes.

The current Derby Homes Allocations Policy was adopted in 2020. Since then, the only changes made relate to legislative updates affecting local connection criteria for care leavers and veterans. No other changes to the policy or allocation criteria have been made in the last five years.

17. Explanations or policies on how direct offers are made under the discretionary housing allocation process, including criteria for bypassing the standard bidding system via Derby Homefinder.

Derby Homes does operate a discretionary housing allocation process, including a direct offer/match process, for internal management of housing allocations. Please see page 24 of the Allocations Policy, which can be found using the link provided in Q1.

18. Any internal reports, audits, or complaints handling records related to fairness in housing allocations from the past four years..

We are applying Section 12 of the Freedom of Information Act - Exemption where cost of compliance exceeds the appropriate limit. For public authorities this is £450 or 18 hours, and we can include locating, retrieving, and extracting the information in this time frame

Information relating to “fairness in housing allocations” is not held as a single dataset. Any relevant information would need to be identified through manual review of a large number of records, including complaints and internal reports, over a four-year period. As this is not a category that is routinely recorded or indexed, locating and extracting the information would exceed the 18-hour appropriate limit.

FOI-26-14

Your request and our response:

Under the Freedom of Information Act 2000, please provide the following recorded information for the last three full financial years (2023/24, 2024/25, 2025/26 or latest available):

1. Total number of Community Protection Warnings (CPWs) issued for ASB - 2023/24 =34 , 2024/25 =37 , 2025/26 = 66
2. Number and percentage of CPWs escalated to Community Protection Notices (CPNs). 2023 - 2026 =18 (13%)
3. Number of ASB cases escalated to possession proceedings- 8 cases
4. Any internal guidance or thresholds used to decide whether to escalate a CPW or close a case - Any ASB case that is considered for escalation is done so in line with Anti Social Behaviour Policy and Procedure and is based on any particular case having met the relevant evidential thresholds for whatever escalation is required, including an escalation of a Community Protection Warning to a Community Protection Notice.

- Community Protection Warning (CPW) – these should be utilised for ongoing ASB, particularly noise, where one or two previous warnings have not resolved the issue. One of these previous warnings should be a ‘Pre-CPW’ letter but CPW’s can be considered as an earlier intervention if the ASB Officer feels this is justified.
- Community Protection Notice (CPN) – these are issued by either Derby City Council Environmental Services (noise issues) or Derby City Community Safety Team (general ASB issues) where escalation of the CPW is required.

FOI-26-17

Your request and our response:

Please could you inform me if you have a person responsible for managing social value?

– No, not one person.

If you do, who are they are? - We are applying Section 40(2) of the FOIA 2000 – Personal information: The information requested is personal data of a third-party subject and therefore to disclose would contravene Data Protection principles.

If you do not, who is managing your social value? – N/A

Please could you inform me if you are using a social value platform? – No, we are not.

If you are using a platform, which platform are you using, and when does the current contract come to an end? - N/A

If you are not, how are you managing your social value? – We are applying Section 22 of the FOIA 2000 – Policy material in preparation, intended for future publication.